



COMMUNITY RESOURCES



Information & Referral for Health & Human Services

Connects callers to local human service providers for resources:

- Food
- Rent/Utility Assistance
- Homeless Shelters/Outreach
- Legal Aid
- Behavioral Health Providers

Problem-solve with individuals or provide a listening ear for people who are having difficulty processing their situations



The National Suicide Prevention Lifeline

Connects callers to local crisis service providers for intervention:

- Mobile Crisis (590) Teams
- Crisis Residential
- Triage Centers
- Detoxification Units
- 911

Safety plan with individuals thinking about suicide or provide a listening ear for mental health-related issues

EMERGENCY RESOURCE NUMBERS

- Bloomington Dispatch - PD Non-Emergency Number | 309-820-8888
- Adult Protective Services Reporting Hotline | 866-800-1409
- Child Abuse Reporting Hotline | 800-252-2873
- Countering Domestic Violence (Neville House) | 309-827-7070
- Center for Human Services (Psychiatric Mobile Response) | 309-827-5351
- YWCA Stepping Stones (Sexual Assault Hotline) | 309-556-7000

Mid Central Community Action Housing Stability Navigator

The Housing Stability Navigator provides guidance to those who are struggling to obtain and maintain permanent, safe, and affordable stable housing. They can be reached at 309-829-0691.

EMERGENCY RESOURCES

Home Sweet Home Ministries

Provides Emergency Shelter Services at 303 E. Oakland Ave. offering shelter, food, case management, and other supportive services to individuals and families in need.

1. Present for a screening. Screenings are available Monday through Friday from 10:00 am to 11:00 am. If you are unable to come during those times, please call the front desk at 309-828-7356 for other arrangements.
2. Have a valid photo State ID or Driver's License.
3. Currently reside or most recently lived in our service area of McLean, Livingston, Logan, Dewitt, Woodford, Piatt, and Ford Counties.
4. Be able to pass a background check (no recent battery or violent crimes, no sex offenders).

Salvation Army Safe Harbor Shelter

Provides emergency services to single adults they offer shelter, laundry facilities, breakfast and dinner, and shower services. They are located at 601 W. Washington St. and can be contacted at 309-829-3360

Project Oz

Connects runaways and youth who are experiencing a housing crisis, trying to prevent one, and people needing additional housing support. Call at 309-827-0377. Services are provided for people ages 17-23 years old. They are located at 1105 W. Front St.

Brightpoint

Provides a crisis nursery for children (0-6 years old) of people experiencing homelessness, domestic violence, mental health/substance abuse issues, home crisis, and for medical and other appointments. New participants must contact the 24-hour crisis line and speak with staff to schedule the initial intake at 309-834-5260. They are located at 403 S. State St.

The Center for Human Services

The Behavioral Health Urgent Care (BHUC) at The Center for Human Services is available free of charge to individuals 18 and older experiencing a behavioral health crisis. The BHUC provides an alternative to emergency departments when appropriate. They are located at 520 N. Center St. and their current hours of operation are Monday through Friday 9:00 a.m. to 1:00 a.m.; Saturday 5:00 p.m. - 1:00 a.m.; Sunday 9:00 a.m. – 1:00 a.m.